

## **MINUTES OF THE PPG MEETING HELD ON 12<sup>TH</sup> DECEMBER 2018**

**Attendees - Dr. Victoria Taylor, Shaun Liu, Bev Chapman, CM, KH, SW, JL, RW, RS.**

**Apologies – MS, HH**

### **Review of previous minutes**

**Travel Clinic – a practice nurse can give NHS listed inoculations but no travel health advise. Patients must phone to make an appointment to see the nurse and state what inoculations are required so that they can be ordered in.**

**Defib training – a great success and BC has certificates for those who attended – apologies but left these at home.**

### **Agenda items**

**Medical Centre update – SL – Dr. Thompson is retiring at the end of March 2019. Dr. Taylor is taking charge of his retirement party. He will be a great lose to the practice.**

**Issues with recruitment of reception staff as they join then realise it is not for them – ongoing issue. There should be 3 people on reception at any one time but this is not always possible.**

**Referrals to ultrasound clinics – BC – discussed and information handed to Dr. Taylor who will look into it. Basically after booking an appointment at one clinic receiving letters from another clinic with an appointment – phone number on the paperwork is Macclesfield hospital ultrasound department continually on answerphone etc etc. Kristina Hulme had similar problems with the system.**

**Text feedback re visit to the doctors – BC – this is necessary as it is a measurement of the practice performance and it is important to reply.**

**Newsletter – ongoing – next date is 17/18 January for distribution 20 January. BC has agreed to take this on. I will circulate this to PPG members for comment before printing. Dr Taylor is very keen on social media and runs the twitter and facebook sites for the medical centre. Dr Taylor would like suggestions each week for these sites which will then form part of the newsletter.**

### **Any other business**

**Stock piling of drugs – there is a concern with some patients that due to BREXIT that they will try to stockpile drugs. Dr. Taylor advised that this will not happen as the doctors check when the last prescription was issued and therefore control over ordering.**

**Handforth/Wilmslow information booklet – Shaun gave BC a copy of this with the view that the PPG take this on and add to or compile a separate**

booklet for Alderley Edge. KH and RW volunteered to assist. BC commented that the AE Parish Council are looking at updating their website with plans to incorporate such information on there. Ray Sheldon asked the radius of the medical practice and people see it as an Alderley Edge only practice whereas other areas, for example, Nether Alderley feel omitted – interesting point and one that needs to be considered for further communication – eg the newsletter.

Flu jabs – letters/text sent – BC commented that non received. Issue was the availability of the actual vaccine and communication around that. Take up of jabs – figures being collated. Jabs for over 65 yr old have a booster in them – new this year.

HUB – JL discussed problems with the HUB and hearing aid appointments. Dr. Taylor advised that he can be referred to Specsavers instead.

Feedback – RS praised the medical practice for all they do. This was affirmed around the table.

Doctors attendance at the meetings – it was agreed that it does not have to be the same Doctor every time.

**Next meeting – Wednesday 6<sup>th</sup> March 4pm. To be confirmed once the Doctors diaries are checked.**

**NB.** After the meeting SL discussed that if we would like to invite a consultant in to talk about a particular subject – which would be open to the public but hosted by the PPG – for us to think what area would be interesting.